

## **CASY Front – the heart**

CASY Front is a complete Front Office-Programme with intuitive user interface. You accomplish reception tasks very easily, quickly and effectively. CASY is a so-called Cloudsolution, entitled users can access the programme from everywhere and work with it, even with mobile devices.

### **The most important advantages at a glance**

- Easy, intuitive utilization
- Additional hardware is not necessary, access is possible from all over the world (also mobile)
- Exact accountancy-numbers and control of cash register and receipts
- Extremely favorable price performance

### **CASY Front includes as standard the following functions**

- Responsive Dashboard
- Interactive room planning
- Reservation management
- Password protected access
- 2 users as administrators with all the rights
- 4 users as Power Users with restricted rights

### **Addresses and correspondence**

- Address file for the management of the customer data
- Correspondence documents in 4 languages
  - o Standard singles/companies/groups bills
  - o Standard singles/companies/groups offers
  - o Standard singles/companies/groups confirmations

### **Lists**

- 2 daily lists
  - o Guests in the house
  - o Arrivals & Departures

### **Statistics**

- 12 Standard statistics
  - o Forecast
  - o 4 year-statistics (returns, arrivals, overnight accommodations, rooms)
  - o Federal Office Country-Statistics overnight stays/arrivals
  - o Cash results/copy of cash results
  - o Turnover figures for reservation accounts and accountancy accounts
  - o Control list

### **Accounts**

- 30 accountancy accounts standard
- 60 reservation accounts standard
- 30 Buchhaltungskonten Standard

### **Rooms**

- 6 room categories

### **Languages**

- Available languages for the programme: DE-EN-FR-IT-ES

## **CASY Front – Additional modules and options**

### **Automatical E-Mails**

Send E-Mails directly from CASY Front to the guests.  
With STANDARD-Domain e.g. hotelname@digital-hotel-online.com

Send E-Mails directly from CASY Front to the guests.  
With OWN Domain e.g. info@meinhotelname.ch

You need one of the Basis-Modules above to use the following extensions  
A - E.

#### **A. Self Check-in-E-mails**

#### **B. Pre Stay-E-Mails**

#### **C. Post Stay-E-Mails**

#### **D. Geburtstags-E-Mails**

#### **E. Marketing-E-Mails**

### **Reception Self-Check-In**

Two-Ways-form for Self-Check-in to use directly at the reception

### **Yield Manager**

Yield Manager calculates automatically the salesprice, based on occupation and time left until the reservation. With this innovative solution both occupation and return increase.

### **Interface to restaurant-cash-system**

2-Way-connection with Ristosystem, EPS-cash-system and Novacom

### **Pay Pal**

Allows direct connection of payments with the own Pay-Pal account.

### **Pay Link**

Allows to link payment links in the correspondence.

### **Prices on room plan Zimmerplan**

Prices which are sent to Channel Manager can be seen on the room plan and will be taken over during the account creation.

### **Police registration forms**

Automatical creation and sending of police registration forms (Possible in certain cantons).

### **Marketing**

Allows an automatical and customer-orientated marketing. It is possible to do a segmentation of the addresses with a marketingcode. An address can be assigned to different marketingcodes.

### **Forecast-Statistics**

Thanks to the new Forecast-Statistics, Yield Management, marketingcampains or staff-planning are optimized with a clic. These statistics are based on data from the last years.

### **Birthdays**

Automatical notification for birthdays of guests in the house or in the card-index.

### **Owner management**

Allows the assignment of one or more apartments/rooms to an owner. Separate bills can be made for each owner.

### **Management of additional offers according to hours or days Verwaltung**

Particularly suitable for offers like conference rooms, tennis court etc., which are managed according to time.

### **Management multiple-bed rooms**

Allows the assignment of multiple beds to a reservation. Management of multiple-bed rooms with Channel Manager.

### **Management Debtors**

Allows the management of open debtors with a control of open positions.

### **Reports**

Daily lists - Per list  
Statistics - Per statistic

### **Accountancy**

Reservation account per account  
Accountancy account per account

### **Configurations**

Additional user (Admin or Power User) - Per user  
Room categories - Per category  
Company logo on correspondence  
Personalized additional correspondence - Per letter

### **Advice and support**

Per hour  
CHF 30.00 / 15 Min. office hours  
CHF 45.00 / 15 Min. outside office hours